

# CERTIFICATE OF ACHIEVEMENT

29.04.23

This Certificate accredits that  
**VOLODYMYR PITAIEV**



has successfully completed the course  
**ITILv.4 ITIL Fundamentals (v.4). The Principles of IT Department  
Organization**

ITIL4 Foundation and SD practices for managers

A handwritten signature in blue ink, appearing to read 'I. Palamarchuk'.

**Igor Palamarchuk**  
Instructor

A handwritten signature in blue ink, appearing to read 'T. Shtompel'.

**Tatiana Shtompel**  
General Manager

NT-0040705